

Maintenance Overview

Cork is a unique material that, when homogenous, can be sanded and refinished or, when veneer, can be screened and recoated for the lifetime of the floor. Cork also develops a natural patina over time that is unique and part of the character of cork. Cork Glue Down comes pre-finished with a water-based, commercial urethane finish designed to provide long term protection of the cork. It is the responsibility of the end user to maintain the finish over time to ensure long-term protection and ease of maintenance. Cork Glue Down requires daily and routine care and maintenance with cleaning equipment to maintain the desired appearance. The frequency of daily and routine maintenance will depend upon the amount and type of traffic in the area.

Floor protection is a critical part of any long-term maintenance program for resilient flooring. Ensure that all chair casters and glides are manufactured from materials that are intended for resilient flooring to avoid indentation and flooring or finish

damage. Ensure that all furniture feet have proper floor protection devices installed to avoid premature wear, scratches and other damage. **See Section 5 for details on floor protection.**

Always use untreated, new or thoroughly cleaned mops and pads when conducting daily or routine maintenance. Do not use hydrocarbons (Kerosene, Gasoline, Naphtha, etc.) and/or other solvents to clean flooring. As with any maintenance program, be sure to use proper PPE (Personal Protective Equipment) per the cleaning product SDS and ensure all maintenance procedures are conducted per the cleaning products instructions. The use of Caution Tape and /or Wet Floor Signs are recommended to prevent slips and falls.

Additional Information

Approved Cleaners

PH Neutral Floor Cleaner (such as the Hilway Direct Neutral Cleaner)

Approved Finishes

Loba Supra AT Urethane Floor Finish

Technical Support

Additional technical resources and documents are available online at capriathome.com. For additional technical support, send an e-mail to support@litzflooring.com

1. PRE-MAINTENANCE

- Prior to moving furniture or heavy equipment, sweep the floor and cover with an appropriate protective product, such as Masonite, Ram Board or equivalent, to prevent scuffing and scratching that may not come out during the maintenance procedures.
- **Do not** use vacuums that have a beater bar or electric brooms with hard plastic bottoms or no padding, as this may cause discoloration, scratching and loss of sheen.
- **Do not** use detergents, highly alkaline, acidic or abrasive cleaners or "mop and shine" type products, as they will dull the finish and sheen of the flooring material.
- **Do not** use sweeping compounds or cleaning agents containing oils or solvents.
- **Do not** scrub, buff or mop the area per the adhesives traffic limits (48-72 hours) to allow proper curing of the adhesive.
- **Do not** wet mop or over-saturate the area when cleaning.
- **Do not** allow liquids to puddle or pool for long periods of time on the surface.
- **Do not** allow the cleaning solution or topical moisture to work its way beneath the flooring material, as this can result in an adhesive installation failure.
- On floors that have had Loba Supra AT newly applied, do not

clean floor with floor cleaners or cover floor with area rugs until finish has cured for 10 days.

2. INITIAL MAINTENANCE

Ensure that adhesive has cured for recommended period of time prior to conducting initial maintenance. Remove any protective coverings prior to cleaning. Sweep or dust mop and vacuum flooring to remove any dirt, dust or debris. Do not use vacuums that have a beater bar or electric brooms with hard plastic bottoms or no padding, as this may cause discoloration, scratching and loss of sheen.

Mix a pH neutral, film-free and streak-free cleaner (such as the Hilway Direct Neutral Cleaner) with clean, potable water at a heavy cleaning dilution level (~1:20 - 1:40 ratio) and use a clean mop to apply cleaning solution to area. Avoid wet mopping, puddling and pooling the cleaning liquid. Let solution stand for 5-10 minutes.

Use a clean mop to remove any and all excess cleaning solution. Rinse area with clean, cool water and a clean, lightly dampened mop to ensure that all cleaning residue has been removed. Allow area to dry completely before allowing foot traffic.

3. DAILY MAINTENANCE

Ensure that initial maintenance and finish application (if necessary) has been conducted prior to conducting daily maintenance. Sweep or dust mop and vacuum flooring to remove any dirt, dust or debris. Do not use vacuums that have a beater bar or

electric brooms with hard plastic bottoms or no padding, as this may cause discoloration, scratching and loss of sheen. When using a mop, use a two bucket system for cleaning - one bucket with cleaning solutions and another bucket with clean, potable water for rinsing.

Mix a pH neutral, film-free and streak-free cleaner (such as the Hilway Direct Neutral Cleaner) with clean, potable water at a daily cleaning dilution level (~1:200 ratio). Use a clean, damp mop to clean spills, build-up, dirty areas or conduct overall cleaning. Avoid wet mopping, puddling and pooling of cleaning liquid.

Ensure flooring area is clean and that all cleaning residue has been removed (this may require rinsing with clean, cool water). Allow area to dry completely before allowing foot traffic.

4. FINISH SCREEN & RECOAT

Cork Glue Down will need to be recoated over time, depending on wear, traffic and the frequency of daily maintenance. Cork Glue Down may also have an additional coat of finish applied after installation to correct minor damage and/or provide additional protection to the floor. Ensure that HVAC is operation - installation area and flooring material must be between 60° and 75° F during application and curing. Avoid direct forced air, drafts and direct sunlight during application and curing. Do not dilute finish. Sweep or dust mop and vacuum flooring to remove any dirt, dust or debris prior to preparation.

Using a low-speed floor buffer (180 – 360 RPM) and a 3M White Super Polishing pad as a spacer, abrade the floor with a 3M Maroon Surface Prep Pad or equivalent to remove the surface of the finish. For corners, edges and hard to reach areas, cut a 3M Maroon Surface Pre Pad to a suitable size and abrade by hand. Once complete, the floor should have a uniform dull appearance.

Vacuum the floor to remove all dust, dirt and debris. Clean the floor with a terry cloth, microfiber towel or a flat microfiber mop and clean, potable water. Allow floor to dry completely prior to proceeding.

Apply the Loba Supra AT per the installation instructions in at least 1 coat. Allow finish to cure for 4-6 hours before allowing light foot traffic. Do not resume normal use for 24-48 hours. Finish will fully cure in 7 days - avoid objects that could scratch or damage the floor until the finish has fully cured. Do not use flooring cleaners or cover with area rugs until finish for first 10 days.

Extreme floor damage on homogenous colors or patterns may require the floor be fully sanded using a multi-head sander and refinished. Contact Capri technical support for all issues related to heavy damage and full refinishing.

Floor finish should only be applied by an experienced, professional floor finisher or installer. Review the Loba Supra AT Technical Data Sheet prior to installation.

5. FLOORING PROTECTION

Protect newly installed flooring with construction grade paper or protective boards, such as Masonite or Ram Board, to protect flooring from damage by other trades. Do not slide or drag pallets or heavy equipment across the new flooring. Limit usage and foot traffic according to the adhesive's requirements. When moving appliances or heavy furniture, protect flooring from scuffing and tearing using temporary floor protection.

All furniture casters or glides must be intended for resilient flooring and made of a soft material (such as a felt, rubber or a poly-based material). Casters and glides must have a flat contact point that is at least 1 sq. in. or 1.125 in. in diameter to limit indentation and flooring or finish damage. All rolling seating in desk areas must have a resilient flooring chair pad installed over the finished floor to protect floor covering. **Do not use nylon/hard plastic glides or casters.**

All fixed furniture legs or corners must have permanent floor protectors installed on all contact points to reduce indentation, wear, scratching and other flooring or finish damage. Floor protectors must be intended for resilient flooring and made of a soft material (such as a felt, rubber or a poly-based material). Floor protectors must have a flat contact point of at least 1 sq. in. or 1.125 in. diameter and must cover the entire bottom surface of the furniture leg. **Do not use nylon/hard plastic floor protectors or furniture feet.**

Ensure all furniture castors and chair legs and are clean and free of all dirt and debris. Routinely clean chair castors and furniture legs to ensure that dirt or debris has not built up or become embedded in castors or floor protectors. Replace chair castors and floor protectors at regular intervals, especially if they become damaged or heavily soiled.

Place walk-off mats at outside entrances. Prevent water and moisture from accumulating underneath walk-off mats. Ensure mats are manufactured with non-staining backs to prevent discoloration.

For more information regarding cleaner application, floor finish application or finish removal, please consult all associated product data sheet, SDS and warranty information.